

RISK UPDATE

Date	Report title	Risk identified	Update
January 2011	Delivering the savings proposal	The Supporting People Programme will need to work with providers to ensure the viability of services is not impacted by the proposed changes.	The final instalment of the £7m efficiency savings agreed has now been delivered. The Commissioned services Team has worked with providers to ensure that viability is not affected.
March 2011	Administration of the Supporting People Programme	The Programme will need to undertake a risk and business continuity evaluation to ensure that the core essentials of the service can still be delivered	The Supporting People team has been subject to a restructure and the Commissioning Body received a verbal report in July 2012 which outlined the staff compliment and the responsibilities that the commissioned services team will be undertaking which addresses the risks and continuity of the service.
	Administration of the Supporting People Programme	The County Council will need to maintain the confidence of the Commissioning Body, Core Strategy Group, Executive Forum of providers, and Service Providers	The Supporting People team has been subject to a restructure and the Commissioning Body received a verbal report in July 2012 which outlined the staff compliment and the responsibilities that the team will be undertaking including the efforts that will be undertaken o retain enhance and strengthen the relationships with stakeholders. The Core Strategy Group, Commissioning Body and Provider forums continue to be well supported The Commissioning Team will closely involve stakeholders in the development of a commissioning plan in 2013-14. The plan will set out clearly all commissioning activity to be undertaken within housing related support services over the next 3-5 years.
	Memorandum of Understanding	It is important that at a time of significant challenge for the Programme and the key stakeholders engaged within the Programme that there is no de-stabilisation of the excellent partnership that has been developed. It would therefore seem appropriate to minimise risk and ensure business continuity by retaining the relationships that exist at the moment and that are enshrined within the Memorandum of Understanding	The Commissioning Body agreed to retain their role in the governance of the programme, under the auspices of the Memorandum of Understanding.
	Memorandum of Understanding	The strategic and operational functionality are dependent on the Core Strategy Group and the Commissioning Body in order to consider, recommend and make decisions relating to the Programme's investment and development. This enables providers and service users to feel a degree of confidence in the Programme. The Kent Programme has a good reputation, and the strength of the partnerships within Kent is an element	The compliment, roles and responsibilities of the Commissioned Services team was set out in a verbal report to the Commissioning in July 2012. The governance structures within the programme are to remain and the memorandum of understanding remains in place.

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October 2011	Strategic Review of Home Improvement Agencies and Handyperson Services	The Supporting People Programme will work with providers to ensure that services continue to be delivered until newly commissioned services can commence in April 2012. The Supporting People Programme has produced a risk and business continuity issue log for the implementation process of the proposed changes. This is attached to the report as an appendix	The competitive tendering of HIA and Handypersons was successfully concluded and the services went live on October 1 2012.
	Strategic Review of Access to Short-term Supported Housing	The Supporting People Programme will continue to monitor and review providers on the basis of the findings of the strategic review, and will ensure that there is a smooth and managed transition to the utilisation of Kent Home Choice to access to short-term accommodation-based supported housing.	The programme is working with key stakeholders and Kent Homechoice to implement this by the end of March 2013.
January 2012	Eligibility policy	The Supporting People Programme is working with Families and Social Care and providers to identify any areas of service delivery that cannot be met by housing related support, housing management, health and social care. The Programme will need to work with key stakeholders, providers and service users to identify alternative solutions to needs that cannot be met by the public sector.	The Core Strategy Group requested that a report about the implementation of the Southwark Judgement and its impact on short term supported housing services should be made to the meetings of the Core Strategy Group and the Commissioning Body during the 2012-13. Made by the Law Lords in May 2009, the Southwark Judgement was a piece of case law that obliges children's services to provide accommodation and support to homeless 16- and 17-year-olds.
April 2012	Floating Support	The Commissioning Body agreed to the tendering of all floating support services in June 2011. The County Council commenced a tendering process and reached the stage when it awarded contracts. There were 2 separate formal challenges on the process during the standstill period. Following investigation and seeking legal advice it was considered appropriate to start the re-tendering process and this was communicated to all relevant provider groups. In the meantime current providers have been asked to continue providing floating support services until the end of September 2012 when the new services will be in place.	Any risk initially identified has been minimised through close communication with providers and service users remain unaffected with existing providers agreeing to the continuation of services until the new services were retendered. The challenge to the initial procurement process and the decision to start the retendering process again caused an additional budget pressure. This was met through the £556k set aside for the delivery of new services during late 2011/12. The new services went live on 1 st October 2012.

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	HIA and Handy Person	The Commissioning Body has agreed that HIAs and Handyperson services should be re-tendered in time for a relet of contracts on the 1 st October 2012. There is potential for service to be interrupted when current contracts end on 31 March 2012 and newly tendered services are let in October 2012.	The contracts with the current providers were extended by six months in order to facilitate the procurement of the new services and there was no interruption to service. The competitive tendering of HIA and Handypersons was successfully concluded and the services went live on October 1 2012.
	Extra Care Sheltered Accommodation	The Commissioning Body received a report on extra care sheltered housing in January 2012. The decision was deferred to the April meeting. The Core Strategy Group discussed extra care sheltered housing weekly rates at its meeting in March. The Core Strategy Group concluded that two options should be presented for consideration by the Commissioning Body. The options are to pay the same weekly rates in extra care sheltered housing as in sheltered housing with immediate effect or to pay double the weekly rate that it currently pays in sheltered housing for the first six months of 2012/13 allowing time for providers to make provision for any adjustment to services. This will result in payments to extra care sheltered housing providers at the same weekly rate as sheltered providers, that is £10.24, £9.24 and £8.24 per unit per week)	<p>The Programme and Kent County Council's Families and Social Care Directorate worked with extra care sheltered housing providers to identify any areas of service delivery that cannot be met by housing related support, health, housing management and social care.</p> <p>The Programme worked with the Families and Social Care Directorate and providers to ensure that services are sustainable and continue to support the most vulnerable. Supporting People, FSC, and extra care sheltered housing providers continue to evaluate the model of provision going forward</p>
	Access to Short Term Accommodation Based Services and Floating Support	The Programme is working on the automation of access to short term accommodation based supported housing and floating support services. Discussions with Locata about the development of the tool indicate that the cost will be a maximum £10,000 to implement this	The Supporting People Programme will ensure a smooth and managed transition to the implementation of automation by Kent Home Choice/Supporting People of access to short-term accommodation-based supported housing and floating support services through continued monitoring and review